

I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN

RESOLUTIONS

Resolution No.	Sponsor	Title	Date Intro	Date of Presentation	Date Adopted	Date Referred	Referred to	PUBLIC HEARING DATE	DATE AUTHORS REPORT FILED	NOTES
488-37 (COR)	Therese M. Terlaje	Relative to recognizing and congratulating Noel Dizon on the nomination of the Guam Hotel and Restaurant Association “2024 Most Valuable Housekeeper of the Year” Award; and to commend her contribution to our island’s hospitality industry and Guam’s visitors.	9/4/24 1:28 p.m.	9/8/24 7:00 p.m.						

I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN
2024 (SECOND) Regular Session

Resolution No.488-37 (COR)

Introduced by:

Therese M. Terlaje *TMT*

Relative to recognizing and congratulating Noel Dizon on the nomination of the Guam Hotel and Restaurant Association “2024 Most Valuable Housekeeper of the Year” Award; and to commend her contribution to our island’s hospitality industry and Guam’s visitors.

1 **BE IT RESOLVED BY THE COMMITTEE ON RULES OF *I***
2 ***MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN*:**

3 **WHEREAS**, it is the sense of *I Liheslaturan Guåhan* to recognize the
4 achievements of the dedicated professionals in our hospitality and tourism industry who
5 have committed themselves to serving our community with excellence, upholding the
6 highest standards, and contributing significantly to the well-being and satisfaction of
7 our people and visitors alike; and

8 **WHEREAS**, Guam’s hospitality and tourism industry is a cornerstone of the
9 island’s economy, welcoming visitors from around the world to experience the unique
10 beauty, culture, and warmth of the *CHamoru* people; and

11 **WHEREAS**, housekeepers in Guam’s hotels, resorts, and other tourist
12 accommodations play a crucial role in ensuring that visitors experience the highest
13 standards of cleanliness, comfort, and safety during their stay, thereby enhancing the
14 overall reputation of Guam as a premier travel destination; and

1 **WHEREAS**, the duties of housekeepers extend far beyond routine cleaning,
2 encompassing meticulous attention to detail, the maintenance of guest rooms and
3 common areas, the management of laundry services, and the provision of a welcoming
4 environment that reflects the spirit of hospitality for which Guam is known; and

5 **WHEREAS**, housekeepers often serve as the frontline ambassadors of Guam's
6 hospitality industry, providing guests with a first impression of the island's commitment
7 to excellence, and frequently going above and beyond to accommodate the diverse
8 needs and preferences of visitors; and

9 **WHEREAS**, the dedication and hard work of Guam's housekeepers contribute
10 significantly to the success and sustainability of the island's tourism sector, directly
11 impacting visitor satisfaction, repeat visitation, and positive word-of-mouth promotion
12 that drives economic growth; and

13 **WHEREAS**, housekeepers in Guam's hospitality industry not only support the
14 visitor experience but also play an integral role in maintaining public health and safety
15 by adhering to rigorous sanitation protocols, especially in the wake of global health
16 challenges, thereby protecting both visitors and the local community; and

17 **WHEREAS**, the contributions of housekeepers extend beyond the confines of
18 their workplaces, as their efforts help to preserve the cleanliness and appeal of Guam's
19 natural environment, ensuring that the island remains a pristine and attractive
20 destination for generations to come; and

21 **WHEREAS**, Noel Dizon has faithfully served the Hilton Guam Resort & Spa
22 for ten (10) years, beginning his career in the laundry department before transferring to
23 the role of Public Area Cleaner, where he has consistently ensured that the lobby,
24 restaurant outlets, and banquet rooms are maintained to the highest standards of
25 cleanliness and hygiene for all patrons and guests; and

26 **WHEREAS**, Noel's daily dedication to maintaining a clean and safe
27 environment is matched by his warm and welcoming demeanor, as he consistently

1 provides kindness, a friendly smile, and helpfulness to all who visit the hotel, enhancing
2 the guest experience through his positive interactions; and

3 **WHEREAS,** Noel’s great sense of humor and positive attitude have made him
4 a valued team member, where his supportive nature contributes to the daily operations
5 of the housekeeping department, and his commitment to maintaining the public areas
6 reflects his dedication to the overall success of the hotel; and

7 **WHEREAS,** Noel’s outstanding service and commitment to excellence have
8 earned him the recognition as the Hilton Guam Resort & Spa’s “2024 MVP Public Area
9 Attendant of the Year,” a testament to his hard work, reliability, and the positive impact
10 he has on both his colleagues and the guests he serves; now, therefore, be it

11 **RESOLVED,** that the Committee on Rules of *I Mina'trentai Siette Na*
12 *Liheslaturan Guåhan* does hereby, on behalf of the people of Guam, recognize and
13 congratulate Noel Dizon on the nomination of the Guam Hotel and Restaurant
14 Association “2024 Most Valuable Housekeeper of the Year” Award; and to commend
15 her contribution to our island’s hospitality industry and Guam’s visitors; and be it
16 further

17 **RESOLVED,** that the Speaker and the Chairperson of the Committee on Rules
18 certify, and the Legislative Secretary attest to, the adoption hereof, and that copies of
19 the same be thereafter transmitted to Noel Dizon; and to the Honorable Lourdes A. Leon
20 Guerrero, *I Maga'hågan Guåhan*.

**DULY AND REGULARLY ADOPTED BY THE COMMITTEE ON RULES OF
I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN ON THE DAY
OF SEPTEMBER 2024.**